

# 2019 Annual Customer Summary

## Energy Waste Reduction (EWR) Report – (MPSC Case Number U-18288)

In 2019, The **City of Crystal Falls** participated in *Efficiency UNITED*, the statewide energy efficiency effort helping homeowners, renters and business owners with technical and financial assistance to save energy in their homes and businesses. This participation was to comply with Michigan Public Act 295, known as the Clean, Renewable and Efficient Energy Act, with amendments in 2016 by Public Act 342.

*Efficiency UNITED's* plan administrator is Michigan Community Action (MCA). MCA selected CLEAResult, a national provider of energy efficiency services, to serve as its primary contractor charged with implementing *Efficiency United's* energy efficiency programs.

We pay for participation in *Efficiency UNITED* through a surcharge applied to your monthly electric bill. The surcharge during 2019 was \$.0032 per kilowatt-hour (kWh), or about \$1.54 per month for our average residential customer.

In 2019, *Efficiency UNITED* spent \$15,739 on Energy Waste Reduction programs and services for our community, helping 489 customers save 146,140 kWh of electricity annually, about as much energy as 17 homes use in a typical year.

### 2019 Energy Waste Reduction Program Results by Customer Class

Customer Programs	EWR Credits Generated		EWR Expenditures	
	2019 Goal (kWh)	2019 Actual Savings (kWh)	2019 Budget (\$)	2019 Actual (\$)
Income Qualified	3,166	4,427	\$2,843	\$2,843
Residential	72,618	60,689	\$10,849	\$7,085
C&I (Business)	86,689	81,024	\$10,950	\$5,811
<b>Total, All Classes</b>	<b>162,473</b>	<b>146,140</b>	<b>\$24,642</b>	<b>\$15,739</b>

Join your neighbors in saving energy and money. To learn more about *Efficiency UNITED's* programs and rebates for your home or business, visit [www.encyciencyunited.com](http://www.encyciencyunited.com).