

CITY OF CRYSTAL FALLS

TRASH & RECYCLING COLLECTION UPGRADE FAQS

WHAT IS MY NEW SERVICE DAY & WHEN SHOULD I START USING MY NEW TRASH CART?

Your collection day for trash & recycling will now be serviced on MONDAY'S, beginning October 6th, 2025. Trash will be collected weekly on Monday's.

Your first recycle collection pickup will be on October 13th, 2025. Recycling will also be serviced on Monday's, but EVERY OTHER WEEK, ON THE 2ND & 4TH WEEK EACH MONTH.

WHY DID THE CITY CHANGE TO AN AUTOMATED GARBAGE COLLECTION SYSTEM?

Automated collection is the direction the industry is headed and remains more efficient, safer and economical than manual collection. Durable carts with secure lids will reduce trash scattered on streets and boulevards. Alleys are not built to the same specifications as streets and large garbage trucks are partly responsible for the deterioration of alleys. Moving the collection streetside as much as possible will help prevent further deterioration and improve collection efficiency.

WHY THE NEED FOR STANDARDIZED COLLECTION CARTS?

The automated collection system requires standardized carts for the mechanical arm. Non-GFL carts cannot be picked up with the mechanical arm as they are not designed for this purpose. The lids on the standardized carts are designed to be left closed by residents and will open automatically as the cart is dumped.

HOW MUCH IS THE AUTOMATED COLLECTION SYSTEM GOING TO COST ME?

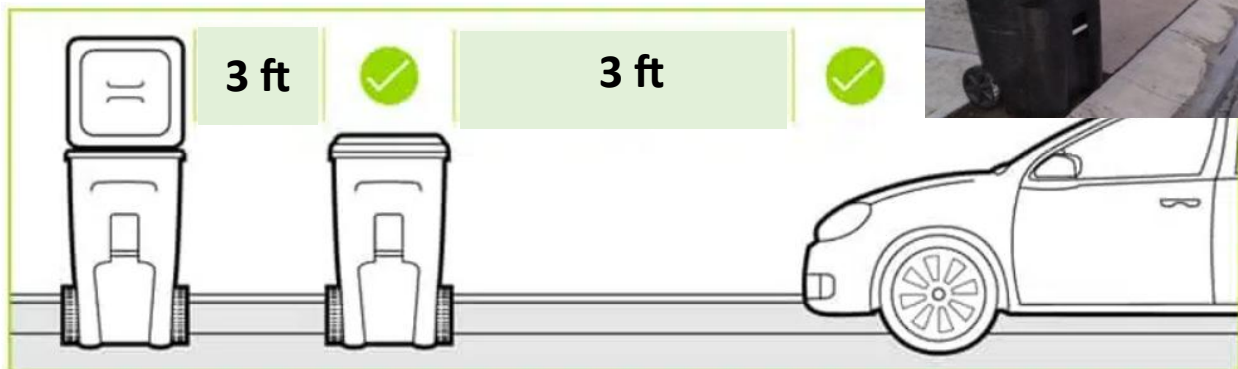
Trash - \$15.09/Month
Recycle - \$6.75/Month

Garbage Bags will no longer be an option in exchange for bins for pickup with GFL

WHERE SHOULD I PLACE MY CART ON COLLECTION DAY?

The GFL refuse cart is to be placed within 3 feet of the curb/street, on one side of the driveway.

The recycling cart should be placed on the opposite side of the driveway, also separated from fixed objects, such as parked cars, mailboxes and utility poles.



Cart handles are to face away from the road. Non-GFL containers, bins and bags will not be serviced.

GFL will notify those customers that need to place their cart in an alternate location.

WHEN SHOULD I PUT MY CAN OUT AND WHERE SHOULD IT BE STORED?

Your cart must be out at the curb by 6:00am on your garbage collection day, or the previous evening before service.

WHAT KIND OF GARBAGE CAN I PUT IN THE CART & CAN I THROW LOOSE TRASH IN THE CART?

All regular household garbage may be placed inside the cart. You can use any kind of garbage bags in a variety of sizes from small to large. Waste must be bagged and tied. This will prevent garbage from becoming airborne as well as help keep your cart cleaner. Anything that is placed inside the cart must be able to fall freely when dumped.

WHAT KIND OF RECYCLING CAN I PUT IN THE CART & CAN I THROW LOOSE RECYCLING IN THE CART?

All regular household garbage may be placed inside the cart. You can use any kind of garbage bags in a variety of sizes from small to large. Waste must be bagged and tied. This will prevent garbage from becoming airborne as well as help keep your cart cleaner. Anything that is placed inside the cart must be able to fall freely when dumped.

LOOSE IN YOUR CURBSIDE BIN OR CART

1

Cardboard

Remove any shipping materials, break down and flatten boxes.



2

Mixed Paper

Newspapers, magazines, catalogs, junk mail, office paper, cereal and food boxes



3

Plastic Containers

Clean and empty food and beverage containers, soap bottles and jugs, empty pill bottles.



4

Metal Containers

Clean and empty aluminum & metal food and beverage containers.



NOT COLLECTED CURBSIDE



Plastic and Pet Food Bags



Batteries and Electronics



Food, Yard, and Pet Waste



Medical and Household Hazardous Waste

MAY I PURCHASE AN ADDITIONAL CART?

Additional carts are available, for an additional rate. Requests can be made by calling City Hall at 906-875-3212.

WHEN I MOVE, DO I TAKE MY CARTS WITH ME?

No. Please leave the City-issued cart, in clean condition, at your address. If you are moving to a different address in the City of Crystal Falls, there should be a cart there when you arrive.