

NEWSLETTER

CITY OF CRYSTAL FALLS

906-875-3212 WWW.CRYSTALFALLS.ORG

MARCH 2024

I am going to add a little to the subject from last month's newsletter. To drive home the importance of what's going on not only in our community, our county, our state, but across the nation. We are in difficult times and small businesses are hurting. I want to thank the Iron County Economic Chamber. Check out their website as they have some information out there to try and help work with each other. I have had to challenge the businesses to look at her operational cost, operational hours, and cut where needed just to keep their doors open. I also challenge the citizens of our area to frequent small businesses as much as possible. I understand the times are not just focused on the small businesses but are focused on us individuals as we run our own households. So please budget where you can and support the businesses. Most importantly, take care of yourselfs first.

-Mayor Mike McCarthy

REMINDER:

Your clocks will jump ahead 1 hour on Sunday, March 10, 2024.

Water Problems!

Potential water issues within your home:

-Is it city related or homeowner responsibility?

To confirm a water leak that needs city attention, please do the following:

-Turn the valve off located above the meter. If the water problem stops, it is likely an issue within the home. If water continues to flow, turn off the valve located below the meter and please contact the city.

Reminder!

Please make sure to never flush the following items down your toilet:

- Diapers
- Sanitary napkins
- Tampons
- Paper towel
- Tissues
- Baby wipes
- Cloth of any kind
- Plastic



Flushing of these items can easily clog your sewer lateral or the sewer main and can cause a costly backup for you or your neighbors. Also, please make sure to never dispose of grease down your sink drain or toilet. Grease can build-up quickly in sewer laterals and cause a backup into your home.

Should you experience a sewer backup, please call our Department of Public Works at (906) 875-3212, ext. 106.

CRYSTAL FALLS
COMMUNITY
SURVEY



SCAN ME

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"In order to help better understand the housing needs in the Crystal Falls area housing market, we ask that you take this short survey. The survey will take **less than 5 minutes** to complete. The larger the number of respondents, the more accurate the survey results will be. The City of Crystal Falls greatly values and appreciates your input on this topic!"

MyAccount Mobile App!

The MyAccount mobile app is now available to download for either iOS or Android users. This version of the app allows customers to view their usage, view their bill and bill history, pay their bill, set alerts and more. All customers that use MyAccount are able to access the app as follows:

1. Download the 'MyMeter' app for iOS or Android
2. Open the app and select 'City of Crystal Falls' from the menu. This choice will become the default for every future use.
3. Log in with existing credentials or create a new account if you have not already done so in MyAccount.

NOTE: This is only available to active utility accounts

\$5,000 of WPPI COMMUNITY RELATIONS GRANTS AVAILABLE, APPLY NOW!

Each year WPPI Energy offers community relations initiatives to help its members increase name recognition, build utility image, and earn customer loyalty. The City of Crystal Falls is a WPPI member and is now accepting applications.

There are 4 categories including: Community Contributions (\$1,500) - for local projects and charitable events; Economic Development Partnership (\$1,000) - for economic development entities; High School Scholarship (\$1,000) - to contribute to the education of community youth and inform customers about the benefits of a locally owned public power utility; and Value of Public Power (\$1,500) - for "value of public power" communications, program promotion, and Public Power Week.

Applications for these grants are due by **Friday, April 5, 2024 at 3:00 pm** to the City Clerk at 401 Superior Avenue, Crystal Falls, MI 49920. For more information call: 906-875-3212 ext. 103