INTRODUCING MYACCOUNT

Now you have the ability to view your energy use and pay your bill using our online management tool. Setting up MyAccount is quick and easy. Follow the steps below and you will be ready to take control of managing your energy and water use.

CREATE YOUR ACCOUNT

Go to:

myaccount.crystalfalls.org

and select "create an account". Be sure to use your correct account number and account name as they appear on your monthly utility bill.

The City of Crystal Falls		Login Using: 🛐 ⊻ 🚼		
E	Electric Department		Forgot your Pressword? Create an Account	
	Create	your account below	ĉ.	
Register Using	∉ current ♥ Link Google	Account Number	Exectly as it appears on your statement	
Name on Account	Exactly as it appears on your statement	Email Address		
Choose Password		Secret Question	What street did you grow up on?	•
Re-enter Password		Secret Answer		

VIEW & PAY YOUR BILL

See your current and past billing history. Choose from paying with a credit card or sign up for auto-pay right from your bank account.



The City of Crystal Falls Electric Department

At the City of Crystal Falls, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

myaccount.crystalfalls.org (906) 875-3212

Shared strength through ⊘ WPPI Energy

MANAGE YOUR DATA

After you have successfully created your MyAccount account you will be able to spot trends, track your usage and even receive energy-related alerts and challenges.