

## 2021 SEASON CRYSTELLA OPERATIONS UPDATES (as of 12/4/2020)

We know that many of you are anxiously awaiting the winter sports season to arrive. And we are looking forward to seeing you at Crystella.

This season, consistent with State and local rules regarding the COVID-19 epidemic, we will need to make some adjustments to operations to keep our skiers, riders, volunteers, employees and community members safe. The following are some of the changes to operations we plan to implement:

- **Access to the lodge will be limited.** The concession stand will be closed, there will be no party rentals and indoor gathering will not be permitted. Lodge use will be limited to sign-in upon arrival and bathroom breaks. Entry into the lodge will be limited to the front (hillside) entrance. The side entrance (facing the rink area) will be a dedicated exit.
- **Masks will be required** to enter the lodge building and anywhere social distancing cannot be maintained. It should be easy to maintain distance while skiing or boarding, but we ask that skiers and riders be conscious of social distancing rules (six feet apart) when eating or gathering with anyone outside of your household.
- **The skating rink will be eliminated** this year to allow for more and closer parking, and to add outdoor space to take a break and have a snack. We will also expand the area on the other side of the lodge to allow for tables where skiers and riders can take a break.
- ***As is always the case, do not come to the ski hill if you are sick. In particular, if you are or have recently been sick with symptoms of COVID-19*** (i.e. fever, uncontrolled cough, or atypical new onset of shortness of breath or at least 2 of the following not explained by a known physical condition: loss of taste or smell, muscle aches, sore throat, severe headache, diarrhea, vomiting, or abdominal pain) ***or have been advised to quarantine due to exposure to someone who has been diagnosed with COVID-19, please stay home.***

The change in the lodge use may make it difficult for some, especially kids, to spend as much time as they usually do at the hill, parents need to plan accordingly and dress themselves and kids warmly so that they can enjoy the ski hill without the usual comfort of our cozy lodge. As a reminder, children at the ski hill must be supervised by an adult (parent or otherwise) at all times. If kids are too cold to stay outside, unfortunately, they will have to be taken home.

In addition to having appropriate cold weather gear, we encourage skiers, riders and their supervisors to get creative with ways to keep warm. Some ideas are to bring warm soups, stews or beverages (remember, however, alcohol is not permitted on the premises) in a thermos, or

bring camp chairs and heavy blankets for warming breaks. The expanded parking on the ice rink area should help as well -allowing for a quick warm-up in the car without much of a walk.

Season passes will operate a little differently this year, we will still have a pre-sale but skiers and boarders will need to send in completed season pass forms via mail or drop off (at sites to be designated) details, instructions and forms for season passes will be posted on the Crystella Ski Hill Facebook page as well. One major change is that if Crystella does not open for the 2021 season for any reason (including the weather, volunteer availability, or COVID related mandates) the passes will be good for the 2022 season.

***Operations at Crystella are all subject to change by determination of the Crystella Recreation Association board of directors depending on COVID related Federal, State and local mandates or guidance.*** Updates will be posted on the Crystella Ski Hill Facebook page and at the hill. If you have any comments or questions, feel free to reach out to our director Kate Kokotovich by email at [skicrystella@gmail.com](mailto:skicrystella@gmail.com) or phone 248-506-7312.