

2018 Annual Customer Summary

Energy Waste Reduction (EWR) Report – (MPSC Case Number U-18288)

In 2018, The **City of Crystal Falls** participated in **Efficiency UNITED**, the statewide energy efficiency effort helping homeowners, renters and business owners with technical and financial assistance to save energy in their homes and businesses. This participation was to comply with Michigan Public Act 295, known as the Clean, Renewable and Efficient Energy Act, with amendments in 2016 by Public Act 342.

Efficiency UNITED's plan administrator is Michigan Community Action (MCA). MCA selected CLEAResult, a national provider of energy efficiency services, to serve as its primary contractor charged with implementing *Efficiency United's* energy efficiency programs.

We pay for participation in *Efficiency UNITED* through a surcharge applied to your monthly electric bill. The surcharge during 2018 was \$.0027 per kilowatt-hour (kWh), or about \$1.30 per month for our average residential customer.

In 2018, *Efficiency UNITED* spent \$18,652 on Energy Waste Reduction programs and services for our community, helping 465 customers save 287,079 kWh of electricity annually, about as much energy as 50 homes use in a typical year.

2018 Energy Waste Reduction Program Results By Customer Class

Customer Programs	EWR Credits Generated		EWR Expenditures	
	2018 Goal (kWh)	2018 Actual Savings (kWh)	2018 Budget (\$)	2018 Actual (\$)
Income Qualified	2,774	6,786	2,852	2,860
Residential	72,994	103,547	10,776	8,688
C&I (Business)	88,232	176,746	10,950	7,104
Total, All Classes	164,000	287,079	24,578	18,652

Join your neighbors in saving energy and money. To learn more about *Efficiency UNITED's* programs and rebates for your home or business, visit www.encyciencyunited.com.