

# City of Crystal Falls

## Residential Garbage Collection

In August of 2018, the Crystal Falls City Council approved entering into a contract with Waste Management for residential waste hauling services for the city. Waste Management will replace the service previously offered by Great American Disposal.

The last garbage pickup from Great American Disposal will be on Monday, November 26, 2018 **and the first garbage collection service from Waste Management will begin on Monday December 3, 2018 and Tuesday, December 4, 2018 beginning at 7:00 am on both days.**

All residential customers will have the choice between acquiring cart service or bag service for garbage collection. Residents choosing to have either a garbage cart, recycling cart, or both will need to sign up for this service at City Hall.

Trash carts will cost \$12.25 per month and include weekly pickup. Garbage and/or recycling carts will be added to your monthly City utility bill.

Those choosing bag service will be able to purchase bags, as needed, at Crystal Falls City Hall (401 Superior Avenue), Crystal Fresh Market (1363 W US 2) or Sunoco (3 North Fifth Street). The cost of bags at Crystal Falls City Hall will be \$2.35 for a 20 gallon bag or \$3.35 for a 30 gallon bag. Crystal Fresh Market and Sunoco will be selling only the 30 gallon bag and have informed the City that they will both be adding a service fee to the cost of the bag.

Waste Management will also be offering weekly curbside recycling -- utilizing a residential, wheeled recycling cart -- for \$2.50 per month. Customers that wish to have a recycling cart will need to stop into city hall to sign up for this service. It should be noted that, though residents must dispose of their garbage per the city ordinance, it is not mandatory for customers to sign up for a cart, which is why the bag option is offered.

## **Garbage Pickup Days**

Garbage and recycling will be picked up on either Monday or Tuesday with regard to the service address of the resident. Those who live north of Superior Avenue and Crystal Avenue will have their garbage and recycling picked up each Monday beginning December 3, 2018. Those residing south of Superior Avenue and Crystal Avenue will have their garbage and recycling picked up each Tuesday beginning December 4, 2018. Garbage pickup will begin on both mornings at 7:00 am.

## **Frequently Asked Questions**

**What is the cost of a trash cart?** The cost of a trash cart is \$12.25 per month.

**What is the cost of a recycling cart?** The cost for a recycling cart is \$2.50 per month.

**How often will they be picking up garbage and recycling?** Once per week on either Monday or Tuesday, depending on your address, **beginning at 7:00 am on both days.** Those living north of Superior Avenue and north of Crystal Avenue will have their garbage picked up on Monday, beginning at 7:00 am. Those living south of Superior Avenue and south of Crystal Avenue will have their garbage picked up on Tuesday, beginning at 7:00 am.

**How will I be billed for my garbage and/ or recycling cart?** Residents that wish to have a garbage cart or a recycling cart (or both) will have the cost included on their monthly utility bill.

**Can I buy bags but still get a recycling cart?** Yes. To obtain a recycling cart for recycling service, please call Tammy at Crystal Falls City Hall to sign up for a recycling cart at (906) 875-3212, ext 102.

**What if I don't want to have a garbage cart or a recycling cart? What do I do?** Bags specifically for curbside pickup can be purchased at Crystal Falls City Hall during normal business hours. Large bags may also be purchased at Crystal Fresh Market and at the Sunoco station at the corner of Superior Avenue and Fifth Street. Please note that, per City Ordinance, it is still necessary for residents to dispose of their trash. Garbage bags will be paid for by the customer as needed.

**What size bags do you have?** There are two size bags that can be purchased – the 20 gallon bag can be purchased at Crystal Falls City Hall and will cost \$2.35 per bag. Large, 30 gallon bags can be purchased at City Hall as well – the cost of each bag is \$3.35 per bag at City Hall. Crystal Fresh Market and Sunoco will be selling only the large 30 gallon bags.

**Can I use my own bags instead of the ones from City Hall, Crystal Fresh Market, or Sunoco?** No. the only bags that will be accepted will be those sold exclusively for garbage collection by Waste Management at the locations listed. Again, these bags can be picked up at Crystal Falls City Hall, Crystal Fresh Market, or Sunoco. These bags are bluish-green and have the words, “**City of Crystal Falls**” marked on them and will be the only bags recognized for garbage collection without the use of a garbage cart.

**Why is the City offering either carts or bags? Why not just one or the other?** The Crystal Falls City Council felt that it is critically important to recognize that we have a varying population in the City. Some residents produce very small amounts of garbage each week while some, particularly those with larger families, will produce more. Both bags and carts are offered to give our residents greater options that will help meet their needs.

**I am getting a garbage cart. Do I have to buy the bags from the City to place into this cart?** No. You may use your own garbage bags for placing your refuse in your garbage cart. In fact, garbage placed into your garbage cart can be loose, so long as it stays in the cart until pickup. Garbage bags being sold are only for those residents that do not wish to utilize a cart.

**Why is garbage and recycling collection on two days when it was only on one day before?** Waste Management will be picking up both recycling and garbage from residents, which will increase the time necessary for each stop. In order to provide the best service, Waste Management has stated that two days will be necessary to insure better service for all residents.

**Will the City still be having recycling once a month in the parking lot by City Hall?** No. Recycling will now be done via curbside pickup only. If you are interested in recycling, you will need to acquire a recycling cart. The cost of a recycling cart is \$2.50 per month and includes weekly pickup on your scheduled day, based on your address.

**Is the City forcing me to get a garbage cart?** No. If you do not want to have a cart for your garbage, bag service is your option. Bags can be purchased at Crystal Falls City Hall during normal business hours. Large bags may also be purchased at Crystal Fresh Market and at the Sunoco station at the corner of Superior Avenue and Fifth Street. Please note that, per City Ordinance, it is still necessary for residents to dispose of their trash.

**I've signed up for a garbage cart and a recycling cart. When will they be delivered?** Waste Management will be performing the initial dropoff of all carts requested the week of November 26, 2018. Anyone signing up after this week will have a cart dropped off at their location by City crews.

**I am getting a recycling cart. What will happen if I accidentally put my garbage in that cart?** Residents need to make sure that they place their garbage in their garbage carts and only accepted recyclable materials in the recycling cart. If you place garbage in the recycling cart, your cart will not be picked up until the error has been corrected by the resident.

**Can I use my own bags instead of the ones from City Hall, Crystal Fresh Market, or Sunoco?** No. the only bags that will be accepted will be those sold exclusively for garbage collection by Waste Management. Again, these bags can be purchased at Crystal Falls City Hall, Crystal Fresh Market, or Sunoco.

**Where do I place my garbage and/ or recycling for pickup?** Garbage -- whether in a cart or a bag -- and recycling should be placed where you currently place your garbage for pickup.

**Can I keep my garbage carts out at the street all the time?** No. Garbage and recycling carts must be moved away from the street and near the residence after pickup.

**I currently have a dumpster through another company, one that I've had for years. Do I need to get rid of it?** No. The Crystal Falls City Council has determined that those who have dumpsters may keep them. However, we would encourage you to do the math on how much garbage you throw out and the cost of a dumpster versus the cost of a bin from Waste Management. We believe that you might just see a savings by going with a bin over a dumpster.

**Are there any days when garbage service might be interrupted?** Yes. Whenever one of the holidays listed below falls on a Monday or Tuesday, garbage collection will be pushed back to the succeeding days. These holidays include:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Christmas Eve
- Christmas Day

For example, Christmas Eve and Christmas Day in 2018 fall on a Monday and a Tuesday, respectively. When this happens, the Monday pickup day will be on Wednesday and the Tuesday pickup will be on Thursday for this week only.

As New Year's Day falls on a Tuesday, the Tuesday pickup day will only move one day – Monday's pickup will still be on Monday while Tuesday's pickup will be on Wednesday with regard to this specific holiday.

**Can I just store my garbage in my basement, shed, or garage?** No. City ordinance states the following: No person shall "Store, accumulate, or permit the storage or accumulation of junk or garbage on premises owned, leased, rented, or occupied by him/her unless such junk or garbage is stored or accumulated for the purposes of collection and disposal, in which case such junk or garbage shall be stored or accumulated in a closed container, if possible, or in a closed structure. If it is impossible to store or accumulate such junk or garbage in a closed container or closed structure, such junk or garbage shall be covered in a manner sufficient to prevent such materials from causing dust and debris to be blown about or spread to other areas. Junk or garbage may be stored or accumulated in such manner only for the minimum period necessary to provide for collection and disposal of same and at no time shall that period exceed ten (10) days."

When you store garbage for a long period of time, you are inviting pests and vermin into your home, your neighbors' homes, and into the community – this can adversely affect the health, safety, and well-being of each and every person who lives in the City of Crystal Falls. Those found to be in violation of this ordinance will be subject to an escalating fine, with the first offense being a fine of \$50.00.

**I don't want garbage cart service or bag service but I still need to get rid of my garbage. Can I burn it?** No. the burning of garbage is not allowed by ordinance in the City of Crystal Falls.

**Who do I call for more information?** Please call City Hall for more information at (906) 875-3212.